

Restaurant Paging System

Improve Service & Customer Experience

ServAssist System is a push button paging system that empowers your guest to manage their restaurant experience. After seating, the server shows the customer how to control their experience by pushing the appropriate button on the transmitter to:

- > Call the server to the table
- > Ask for the check
- > Request a manager to visit the table

Benefits include:

- > Increases check average
- > Improves customer experience
- > Increases table-turns
- > Gives servers or managers the opportunity to respond to customer concerns, turning a potential bad experience into a good experience



Guest feel confident that their needs will be met with ServAssist. You will be confident that you are providing excellent customer service resulting in quicker table-turns and happy customers - both leading to increased sales.



ServAssist Highlights

- > **Simple Self-Installation**
No electricity is required at the table. No WiFi is used.
- > **Easy to Use**
Simply sync the ServAssist transmitter to the server and manager pagers to assign tables. A quick, 2-step process allows you to reassign tables on the fly.
- > **Completely Wireless**
No messy wires or electrical cords need on your tables.
- > **No Software Required**
Other table paging systems require expensive and complicated software licenses. ServAssist System is all you need! Simply sync the transmitters to the server pagers and watch your customer service improve.
- > **Rechargeable**
Unlike the competitor's systems, ServAssist transmitters are rechargeable.
- > **Small Footprint**
ServAssist transmitters stack neatly.



ServAssist Features & Specifications

- UHF Technology
 - > Up to 1/4 mile of coverage
 - > Perfect for large restaurants and multiple levels
- Restaurant System ID
 - > Unique system ID to eliminate conflicts and overlapping messages with nearby restaurants
- ServAssist Transmitter
 - > Easy for customer to use
 - > Option to customize the messages
 - > Option to customize the label graphics for your restaurant
 - > Easy to sync transmitters to the server pagers
- Server & Manager Pagers
 - > 3 options available:
 - > ServAssist Server Watch Pager (1 AAA battery)
 - > ServAssist Server Belt Holster Pager (1 AAA battery)
 - > HME Wireless Rechargeable Alpha Pager
 - > Pagers can flash, vibrate, or beep to alert the server
- Smart Charging
 - > Transmitters charge in 2 hours
 - > Transmitters only require charging about once per month
 - > Smart charging avoids over-charging the battery and extends battery life

ServAssist Optional Integration

ServAssist is a stand alone system, but you can integrate it with your GuestCall® Paging System or table management system:

- GuestCall®
 - > Notify the server when the guest is seated
- ServerCall®
 - > Notify the server when food or beverages are ready
- Table Management Software
 - > Notify the server when guest is seated
 - > Manager reports for ServAssist
 - > Automatically sync the server pagers with the ServAssist transmitter



Stack and Charge Transmitters

About HME Wireless

HME Wireless, Inc. offers a complete line of onsite messaging solutions to improve efficiency and customer service for restaurants, hospitals, church nurseries, salons, and retail business. Headquartered in Suwanee, Georgia, HME Wireless is a subsidiary of HME Inc., an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1971.

